

PhoneLink

Mission Statement:

PhoneLink will provide a free city-wide telephone-out service to befriend and support elderly and socially vulnerable people 7 days a week/365 days a year.

What is PhoneLink?

- A **befriending service**, which will seek to build and maintain the confidence and well-being of older, vulnerable and less able people.
- A **support service**, encouraging and supporting independence at home and promoting engagement in other community activities.
- A **monitoring service**, monitoring the well-being of the PhonePal, being aware of changes in well-being and health. Promoting and encouraging the involvement of family and/or professionals
- A **signposting service**, to provide the option of information about other agencies and service providers.
- A low-level **advocacy service**, making connections with other providers to solve unresolved issues raised by PhonePals.
- **Faith linkage**, offering the choice of connection with a local faith community for pastoral and spiritual support.



For further information please contact
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